



DURATION WINDOWS

Sash Window Periodical Maintenance Instructions

Surfaces should be washed down periodically to keep the paint finish clean and to prevent build up of air borne contaminants. In particular, attention should be paid to the jamb recesses, where the balance components slide within, these should be clean, grease free and any obstructions should be removed. This will keep the sashes running smoothly and quietly.

Periodically, Silicone release spray should be applied to the painted surface where the weather strips slide against. This aids slide coefficient by reducing friction.

Sashes should be slid up and down to ensure that all balance hardware is connected and functioning. Jamb contaminated with plaster, sand, cement and general grit etc should have the jamb chambers completely cleaned out and weather strips cleaned down.

Non abrasive agents and warm soapy water are fine for cleaning the surface. If unsure please call for advice before you proceed. Coastal environment frames require cleaning more frequently as atmosphere is more aggressive.

Sashes are designed to be tilted inwards periodically for cleaning. The bottom sash should clear the cill by at least 1". Release of the two catches at the top of the sash allows it to disengage from the jamb. These plastic components should be checked to ensure they are locked whilst cleaning facility is not required. Two people should operate the sashes whilst cleaning.

It is essential that frames are operated whilst standing immediately behind the frame, free of any obstruction and not leaning over objects.

It is recommended that cleaning of the frames as above is carried out at least on a quarterly basis.

HELPLINE. – Our Technical Sales Department is open from 08.30 till 16.30 Monday to Friday. Should you have any problems or wish to seek advice please phone: 01268 681612 or fax Terry on 01268 510058